

The purpose of the PDO Pre-Screening Tool is to provide the enrollee and prospective representative, if applicable, with basic Participant Direction Option (PDO) requirements. This is accomplished through a series of questions, including critical thinking questions which allow the enrollee and prospective representative to assess whether they are willing and able to participate in the PDO.

Section 1 of this tool should be completed with the enrollee when they express an interest in participating in the PDO.

Section 2 of this tool should be completed with the prospective representative when:

- An enrollee is interested in choosing a representative; a current participant is interested in choosing a representative; or
- A current participant would like to choose a different representative.

The Care Coach must read the instructions and questions within the appropriate section to the enrollee and prospective representative, if applicable. The Care Coach must either check the appropriate box or write in the answers provided by the enrollee or prospective representative. The enrollee, Care Coach, and prospective representative must complete the consent at the end of each section, where appropriate.

Section 1 - Enrollee:

This section should be completed with each enrollee who expresses an interest in participating in the PDO. The enrollee must have the capacity to make decisions and direct their own care, if the member does not qualify due to inability to direct their care, they must have a legal POA or Guardian to participate in PDO.

If member is not representing themselves or has a representative, skip to section 2.

| Enrollee Name: |
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| Medicaid ID #: |
| Care Coach Name: |
| Plan Name: |
| Date: |
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| Enrollee Instructions |
| The purpose of this Pre-Screening Tool is to assess whether or not you have the desire and ability to direct your own care and employ your own workers. |
| I will read aloud several questions. |
| Some questions will require one of the following responses: "yes", "no", or "yes, with assistance". |
| "Yes" means you are able and willing to perform the tasks. "No" means you are unable or unwilling to perform the tasks. |
| "Yes, with assistance" means you are unable to perform the tasks on your own and will need assistance from someone you trust. |
| Some questions will require you to do some critical thinking to help you decide whether the PDO is right for you. |
| In all of the following questions, there are no wrong answers. |
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| Enrollee Questions |
| Are you willing to find and hire your own workers? |
| ☐ Yes ☐ No ☐ Yes, with assistance |

Page 2 May 2022

| 1a. If assistance is needed- what assistance do you require? |
|---|
| 2. If you wanted to find a worker to assist you in completing basic everyday tasks, describe the steps you would take to find this person (e.g., Where would you look? and/or Would you place an ad?, etc). Step 1 Step 2 Step 3 |
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| Enrollee Questions, continued |
| 3. What qualities would you look for when hiring someone to provide a service for you? Why are the qualities you listed important? |
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| 4. Are you willing to interview (i.e., ask questions) someone? |
| Yes No Yes, with assistance 4a. If assistance is needed- what assistance do you require? |
| 5. When you interview someone, you will need to describe tasks (i.e., duties) that need to be provided by the worker. Can you describe some tasks for (the Care Coach must insert a PDO service from the enrollee's care plan)? |
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Page 3 May 2022

| 6. What questions might you ask in an interview with someone? |
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| 7. Are you willing to train your workers? |
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| Yes No Yes, with assistance |
| 7a. If assistance is needed- what assistance do you require? |
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| 8. What would you do to plan for emergencies when a worker might not be available (e.g., |
| your worker calls in sick)? |
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| Enrollee Questions, continued |
| 9. Are you willing to complete documentation (e.g., using an electronic visit verification (EVV) |
| device to approve electronic time entries, federal and state tax forms, and emergency back-up |
| plans) and keep the documents on file for monitoring purposes? |
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| ☐ Yes ☐ No ☐ Yes, with assistance |
| 9a. If assistance is needed- what assistance do you require? |
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| 10. |
| 10. Are you willing to use a phone, tablet or other electronic device to approve your worker's |
| time entries? |
| Yes No Yes, with assistance |
| 10a. If assistance is needed- what assistance do you require? |
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Page 4 May 2022

| 11. Are you willin as using EVV? | g to ensure | that your work | cer is being c | ompliant with | employn | nent rules suc | h |
|--------------------------------------|-------------------|---|-----------------|---------------------------|-------------|-----------------|-----------|
| 11a. If assistance | Yes is needed- | _ | | s, with assista quire? | ince | | |
| 12. If you were not the problem? | ot satisfied w | ith the service | provided by | your worker, | how wou | ıld you resolv | е |
| 13. Are you willing | g to let a dire | ect service wo | rker go? | | | | |
| | | ☐ Ye | es 🗌 N | lo | | | |
| Enrollee Conclu | sion Questi | on | | | | | |
| Now that you hav you want to partic | e answered | all the questic | ons and com | oleted the criti | ical thinki | ing activities, | do |
| | ☐ Yes | ☐ No | ☐ Yes, | with Represer | ntative | | |
| Consent: | | | | | | | |
| o be completed b | y the <u>enro</u> | llee/POA/Le | gal Guardi | a <u>n:</u> | | | |
| As the enrollee ot wish to participa | | | n 1 of this too | ol with the ass | istance c | of my Care Co | ach and d |
| As the enrollee | | pleted Sectior DO, <u>without</u> th | | | | of my Care Co | ach and |
| rould like to particip | | | | | | | |
| As the enrollee | | | | | | of my Care Co | ach and |

Page 5 May 2022

| As the <u>Care Coach</u> , I have assisted the enrollee with completing Section 1 of this tool. |
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| Care Coach Signature: Date:/ |
| Section 2 –Prospective Representative: |
| This section should be completed with the prospective representative when: |
| An enrollee is interested in choosing a representative, 'a current participant is interested in choosing a representative; or a current participant would like to choose a different representative. |
| Prospective Representative Name: |
| Date: |
| Prospective Representative Instructions |
| The purpose of this PDO Pre-Screening Tool is to assess whether or not you have the desire and ability to be the PDO representative for the enrollee (the Care Coach must state the enrollee's name). As a representative, you will be responsible for directing the enrollee's care and acting as the employer for the enrollee's workers. |
| I will read aloud several questions. |
| Some questions will require one of the following responses: "yes" or "no "Yes" means you are able and willing to perform the tasks. "No" means you are unable or unwilling to perform the tasks. |
| Some questions will require you to do some critical thinking to help you decide whether you are able and willing to be the enrollee's representative. |
| In all of the following questions, there are no wrong answers. |
| Prospective Representative Questions |
| Are you willing to find and hire the enrollee's workers? |
| ☐ Yes ☐ No |

Page 6

May 2022

| 2. If you wanted to find a worker to assist the enrollee in completing basic everyday tasks, describe the steps you would take to find this person (e.g., Where would you look?; Would you place an ad?) |
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| Step 1 Step 2 Step 3 |
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Page 7 May 2022

| Prospective Representative Questions, continued |
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| 3. What qualities would you look for when hiring someone to provide a service for the enrollee? Why are the qualities you listed important? |
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| 4. Are you willing to interview (i.e., ask questions) someone? |
| ☐ Yes ☐ No |
| 5. When you interview someone, you will need to describe tasks (i.e., duties) that need to be provided by the worker. Can you describe some tasks for <i>(the Care Coach must insert a PDO service from the enrollee's care plan)</i> ? |
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| 6. What questions might you ask in an interview with someone? |
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| 7. Are you willing to train the enrollee's workers? |
| ☐ Yes ☐ No |
| 8. What would you do to plan for emergencies when a worker might not be available (e.g., the enrollee's worker calls in sick)? |

Page 8 May 2022

| Prospective Representative Questions, conti | nued |
|---|--|
| 9. Are you willing to complete documentation (e electronic time sheets, federal and state tax form the documents on file for monitoring purposes? | |
| ☐ Yes | ☐ No |
| 10. If you were not satisfied with the service pro how would you resolve the problem? | vided by the enrollee's direct service worker, |
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| 11. Are you willing to fire a direct service worker | r? |
| ☐ Yes | |
| □ Tes | NO |
| 12. Are you willing to supervise EVV time entries | s submitted by the direct service worker? |
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| Prospective Representative Conclusion Ques | |
| Now that you have answered all the questions a you want to participate in the PDO by being a re | |
| ☐ Yes | ☐ No |
| onsent: | |
| Page | 9 May 20: |

| To be completed by the <i>prospective representative</i> : |
|---|
| ☐ I have completed Section 2 of this tool with the assistance of the enrollee's Care Coach and would like to participate in the PDO, as the enrollee's representative. |
| ☐ , I have completed Section 2 of this tool with the assistance of the enrollee's Care Coach and do not wish to participate in the PDO, as the enrollee's representative. |
| Prospective Representative Signature: Date:// |
| As the <u>Care Coach</u> , I have assisted the prospective representative with completing Section 2 of this tool. |
| <u>Care Coach</u> Signature: Date:// |
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Page 10

May 2022