Everyone offers coverage; Humana delivers human care

Major program features of your plan

We know that in order to achieve their best health, people need more than just good benefits. They need care that sees them as a whole person, with services and offerings that still keep you feeling good, even after you leave the doctor's office. So we are pleased to provide you with the following medical, behavioral health and pharmacy benefits, plus an array of additional benefits that will help keep you feeling your best.

- Doctor's office visits
- Pre- and postnatal care
- Hospital services
- Prescriptions

- No referrals for in-network providers
- Vision benefits for adults
- · Behavioral health care and counseling services

For a full list of benefits and how to use them, find the Member Handbook at Humana.com/SouthCarolinaHandbook. You may also request a printed copy by calling 866-432-0001 (TTY: 711).

Important contact information for Humana

Member Services 866-432-0001 (TTY: 711) 24-hour nurse advice line 877-837-6952 (TTY: 711) **Behavioral Health Crisis Line** 833-364-2274 (TTY: 711) **CenterWell Pharmacy™** 800-865-8715 (TTY: 711)

Mailing address P.O. Box 14822 Lexington, KY 40512-4822

Website Humana.com/HealthySouthCarolina

For South Carolinians, better health, better care, better value

At Humana Healthy Horizons®, the health of our members is at the heart of all we do. We encourage you to connect with us and put your health and wellness first. By conducting a Health Risk Assessment (HRA), we can understand your overall needs and connect you with the programs and services that will help keep you feeling your best. From free cellphones to care management to housing assistance, we understand that our members need more than just health insurance. They need a partner who can see them through the difficult times and point them toward that light at the end of the tunnel.

We care about you and strive to bring you solutions for the problems you face day to day, by providing value-added services like:

- Go365 for Humana Healthy Horizons® rewards program for healthy behaviors like doctor visits, flu shots and health screenings
- Digital tools to help you manage your health
- Housing assistance (up to \$750 per lifetime)
- Expanded adult vision services (annual eye exam and free glasses or contacts every two years)
- Special benefits for moms:
 - Free child car seat and portable crib
 - Free breast pump
 - Rewards for doctor visits
 - Prenatal meals for high-risk pregnancies
 - Post-discharge meals
- GED test prep assistance
- Tobacco cessation and weight management programs with rewards
- Free sports physicals for children ages 6–18
- Free back-to-school haircut for kids
- And more

More information about value added services can be found in your Member Handbook at Humana.com/SouthCarolinaHandbook.

Opt in to Go365 for Humana Healthy Horizons and complete and return your HRA (in the back of this folder) within 90 days and you'll get \$25 in Go365 for Humana Healthy Horizons rewards.

Finding providers in your plan

Your primary care physician (PCP) is your main source for healthcare, and should coordinate your care. You may see any provider within our network, including specialists and inpatient hospitals, without a referral from your PCP. We do recommend you call your PCP to tell him/her you are going to the other provider.

If you need a special service or procedure, call Member Services at 866-432-0001 (TTY: 711), Monday – Friday, 8 a.m. – 8 p.m., to find out if prior authorization or approval is necessary.

You will find a list of in-network providers in our provider directory at Humana.com/ FindADoctor. If you would like a printed copy of the provider directory, call **866-432-0001** (TTY: 711).

It is important that you select a doctor and make regular visits to maintain your health

It's important that your primary care physician (PCP) is close to your home or work and is able to meet your health needs as well as cultural needs, such as language preference. If you wish to change your PCP, visit our Physician Finder at Humana.com/FindADoctor, where you can compare doctors in our extensive provider network. Or you can call our Member Services at 866-432-0001 (TTY: 711) to change your PCP.

How to get care after hours

If you need nonemergency care after business hours, you can contact our 24-hour nurse advice line at 877-837-6952 or you can contact your PCP's office. If it's an emergency, call 911 or go to the emergency room.

What to do in case of an emergency

Emergency services are those services that you get when you are very ill or injured. These services try to keep you alive or keep you from getting worse. They are usually delivered in a hospital emergency room.

If your condition is severe, call **911** or go to the nearest emergency facility right away. You can go to any hospital or emergency facility. If you are not sure if it is an emergency, call your primary care physician. Your PCP will tell you what to do.

The hospital or facility does not need to be part of our provider network or in our service area. You also do not need to get approval ahead of time to get emergency care or for the services that you receive in an emergency room to treat your condition.

If you have an emergency when you are away from home, get the medical care you need. Be sure to call Member Services when you are able and let us know.

Special care from pregnancy to parenthood

At Humana Healthy Horizons, we know you want your baby to have a good start in life. We support both of you with benefits designed specially for your needs, including:

- Prenatal and postnatal coverage
- · Rewards for OB-GYN visits
- One-on-one care management
- Automatic plan enrollment for newborn at birth

It's peace of mind for you—so you can focus on loving your baby.

If you would like to choose a different health plan for your baby, you may contact South Carolina Healthy Connections Choices after delivery to request a change.

HumanaBeginnings offers services and support

All moms need help during pregnancy and after their baby is born. HumanaBeginnings® is a program that helps pregnant and new moms—and their babies—get the special care and guidance they need. You will work one-on-one with a nurse care manager who can:

- Help with prenatal and pediatrician appointment scheduling
- Offer healthy eating and exercise advice
- Provide postpartum information and support for you and your newborn

You can even earn rewards for completing your appointments.

Accessing your behavioral health services

There are times when you may need to speak to a therapist or counselor.

We cover many different types of behavioral health services that can help with issues you may be facing. You can call a behavioral health provider for an appointment. You can get help finding a behavioral health provider by:

- Calling 866-432-0001 (TTY: 711)
- Looking at our provider directory
- Going to our website, Humana.com/HealthySouthCarolina

You do not need a referral from your PCP for behavioral health services offered by an in-network provider.

In case of a behavioral health emergency, you can contact our behavioral health crisis line anytime at 833-364-2274 (TTY:711). They can help you get the care you need.

Digital support and information



Humana's website

Your member website, located at Humana.com/HealthySouthCarolina, provides links to educational materials to help you improve your health and take care of yourself:

- Member handbook
- Provider directory
- Newsletters
- Over-the-counter (OTC) information
- Copay information
- Physician finder
- And more

You can download and print copies of the items mentioned above at any time. To obtain printed copies and alternative formats of all materials—at no cost—call Member Services at 866-432-0001 (TTY: 711), Monday - Friday, 8 a.m. - 8 p.m., Eastern time.

Access personalized plan information with the MyHumana app

You're always on the go. That's why Humana has created the MyHumana app where you can:

- Review your health services history.
- Access your Humana member ID card instantly with a single tap.
- Find a provider by specialty or location. The MyHumana app can even use your current location to locate the nearest in-network provider—no matter where you are.*

Download the MyHumana app for iPhone or Android by going to the Apple App Store® or Google Play®.

* May require location sharing enabled on your phone.

Using MyHumana on the web



How to sign in

When you go to Humana.com/HealthySouthCarolina, select the green "Sign in" button at the top right, then type in your username and password. You'll get access to key coverage information as well as useful member tools and resources.



How to register for MyHumana

If you have not registered for MyHumana, you'll need to create an account. (Only members who are 18 and older are eligible for a MyHumana account.)

- Go to Humana.com/LogOn and select the "Register now" link below the "Not registered?" heading.
- Select the "Get Started" button on the "Select your registration type" page.
- Choose Medicaid as your member type, and fill out the member information. You'll need to enter your member ID number, date of birth and ZIP code. Select "Continue" when you're ready.



- Now, you'll get to set up your account information. Enter your email address, and create a username, password and choose a security question. Select "Submit" when you are done.
- A confirmation email will be sent to you to confirm your email address. Select the link in the email you receive to finish setting up your account.

You're all set! Now you can sign in to your MyHumana account using your username and password. Benefits are subject to change by the FCC under the Lifeline program.



Stay connected with your smartphone

You may be entitled to free cell phone benefits to help you stay connected.

Choose a new smartphone and receive unlimited talk, texts, and high-speed data.

If interested, please contact SafeLink® at 877-631-2550. Members who are under 18 will need a parent or guardian to sign up.



Earn rewards with Go365 for Humana Healthy Horizons

With Go365 for Humana Healthy Horizons, you have the opportunity to earn rewards for taking care of yourself, like getting key preventive screenings and taking other healthy actions. Participating in healthy activities and earning rewards is easy.

How to earn and redeem rewards

- Download the Go365 for Humana Healthy Horizons app from Apple App Store or Google Play on a mobile device.
- Create an account for Go365 for Humana Healthy Horizons. If you have a MyHumana account, you can use the same login information to access.
- Members under the age of 18 must have a parent or guardian register on their behalf to participate and engage with the program. The person completing the registration process on behalf of a minor must have the minor's Medicaid member ID.
 - Members who are 18 and older can register to create a Go365 account. You must have your Medicaid member ID.
- Once registered for the app, you can begin to complete healthy activities, like getting a flu shot or completing your Health Risk Assessment, to earn Go365 rewards. Those rewards can then be redeemed for e-gift cards to popular retailers in the Go365 Mall.

Find more information about the details of the Go365 for Humana Healthy Horizons offerings at Humana.com/SouthCarolinaGo365.

We can help you quit smoking

We want to help you lead your healthiest life, so we give you access to our tobacco and vaping cessation program via the wellness coaching team on Go365 for Humana Healthy Horizons. This benefit includes:

- Up to eight health coaching/cessation support calls within 12 months of the first coaching session for members age 12 and older
- Nicotine replacement therapy upon request for members age 18 and older
- Up to \$50 in rewards by completing the program (Member must opt in to Go365 for Humana Healthy Horizons to be eligible to receive rewards.)

Complaints, grievances and plan appeals

We want you to be happy with us and the care you receive from our providers. Let us know right away if at any time you are not happy with anything about us or our providers. This includes if you do not agree with a decision we have made.



Call Member Services

866-432-0001 (TTY: 711)



Write to us

Grievance and Appeals Department P.O. Box 14546 Lexington, KY 40512-4546

Do you need help communicating?

If you do not speak English, we can help. We have people who help us talk to you in your language. We provide this help for free. Just call our Member Services at 866-432-0001, Monday – Friday, 8 a.m. – 8 p.m.

For people with disabilities: If you use a wheelchair, or are blind, have trouble hearing or understanding, call us if you need additional assistance. We can tell you if a provider's office is wheelchair accessible or has devices for communication. Also, we have services like:

- Telecommunications relay service. This helps people who have trouble hearing or talking to make phone calls. Call 711 and give them our Member Services phone number. It is 866-432-0001 (TTY:711). They will connect you to us.
- Information and materials in large print, audio (sound) and Braille.
- Help in making or getting to appointments.
- Names and addresses of providers who specialize in your disability.

All of these services are provided to you for free.

Need help getting to a medical appointment?

Humana Healthy Horizons in South Carolina covers ambulance transportation to and from medical appointments when your provider says you must be transported on a stretcher and cannot ride in a car, and if you are bedridden or paralyzed. You must get prior authorization for nonemergency ambulance or stretcher services. Please visit www.scdhhs.gov/site-page/transportation-beneficiary-information to find out if you are eligible and find the best number to call for a ride. South Carolina Medicaid uses Modivcare (formerly LogistiCare) for their transportation services. If you need help finding the right phone number for Modivcare, call our Member Services at 866-432-0001 (TTY: 711) and we can help. To ask for a ride, call at least 3 days before your appointment, Monday - Friday, 8 a.m. - 5 p.m. To cancel a ride, call at least 24 hours in advance.

Reporting fraud and abuse

To report suspected fraud and/or abuse to the South Carolina Department of Health and Human Services, call the Fraud Hotline toll-free at 888-364-3224, or send an email to fraudres@scdhhs.gov. You can also report fraud and abuse to Humana directly by visiting Humana.com/Legal/fraud-waste-and-abuse, or by contacting the Special Investigations Unit Hotline at 800-614-4126 (TTY: 711), Monday - Friday, 7 a.m. – 3 p.m., Eastern time.

Know your rights

As a recipient of Medicaid and a member in a plan, you have the right to get medical treatment or special help for people with disabilities, regardless of race, national origin, religion, handicap or source of payment.

You have the right to get a copy of your bill and have the charges explained to you. You also have the right to get a copy of your medical record and request to have information added or corrected in your record, if needed.

For a full list of your rights as a Humana member, refer to your Member Handbook at Humana.com/SouthCarolinaHandbook.

You'll be receiving a Humana member ID card in the mail. When you receive it, look at the information on it and call us at 866-432-0001 (TTY: 711) to choose your PCP if you did not pick the one listed on your ID card. When you visit your doctor, be sure to take your Humana member ID card with you.

Let us know how we can best help you with your health goals



866-432-0001 (TTY: 711)



Humana.com/HealthySouthCarolina





Insurance ACE Notice of Privacy Practices

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

The privacy of your personal and health information is important. You do not need to do anything unless you have a request or complaint.

This Notice of Privacy Practices applies to all entities that are part of the Insurance ACE, an Affiliated Covered Entity under HIPAA. The ACE is a group of legally separate covered entities that are affiliated and have designated themselves as a single covered entity for purposes of HIPAA. A complete list of the members of the ACE is available at https://huma.na/insuranceace

We may change our privacy practices and the terms of this notice at any time, as allowed by law, including information we created or received before we made the changes. When we make a significant change in our privacy practices, we will change this notice and send the notice to our health plan subscribers.

What is nonpublic personal or health information?

Nonpublic personal or health information includes both medical information and personal information, like your name, address, telephone number, Social Security number, account numbers, payment information, or demographic information. The term "information" in this notice includes any nonpublic personal and health information. This includes information created or received by a healthcare provider or health plan. The information relates to your physical or mental health or condition, providing healthcare to you, or the payment for such healthcare.

How do we collect information about you?

We collect information about you and your family when you complete applications and forms. We also collect information from your dealings with us, our affiliates, or others. For example, we may receive information about you from participants in the healthcare system, such as your doctor or hospital, as well as from employers or plan administrators, credit bureaus, and the Medical Information Bureau.

What information do we receive about you?

The information we receive may include such items as your name, address, telephone number, date of birth, Social Security number, premium payment history, and your activity on our website. This also includes information regarding your medical benefit plan, your health benefits, and health risk assessments.

How do we protect your information?

We have a responsibility to protect the privacy of your information in all formats including electronic and oral information. We have administrative, technical, and physical safeguards in place to protect your information in various ways including:

- Limiting who may see your information
- Limiting how we use or disclose your information
- Informing you of our legal duties about your information
- Training our employees about our privacy program and procedures

How do we use and disclose your information?

We use and disclose your information:

- To you or someone who has the legal right to act on your behalf
- To the Secretary of the Department of Health and Human Services

We have the right to use and disclose your information:

- To a doctor, a hospital, or other healthcare provider so you can receive medical care.
- For payment activities, including claims payment for covered services provided to you by healthcare providers and for health plan premium payments.
- For healthcare operation activities, including processing your enrollment, responding to your inquiries, coordinating your care, improving quality, and determining premiums.
- For performing underwriting activities. However, we will not use any results of genetic testing or ask questions regarding family history.
- To your plan sponsor to permit them to perform, plan administration functions such as eligibility, enrollment, and disenrollment activities. We may share summary level health information about you with your plan sponsor in certain situations. For example, to allow your plan sponsor to obtain bids from other health plans. Your detailed health information will not be shared with your plan sponsor. We will ask your permission, or your plan sponsor must certify they agree to maintain the privacy of your information.
- To contact you with information about health-related benefits and services, appointment reminders, or treatment alternatives that may be of interest to you. If you have opted out, we will not contact you.
- To your family and friends if you are unavailable to communicate, such as in an emergency.
- To your family and friends, or any other person you identify. This applies if the information is directly relevant to their involvement with your health care or payment for that care. For example, if a family member or a caregiver calls us with prior knowledge of a claim, we may confirm if the claim has been received and paid.
- To provide payment information to the subscriber for Internal Revenue Service substantiation.
- To public health agencies, if we believe that there is a serious health or safety threat.
- To appropriate authorities when there are issues about abuse, neglect, or domestic violence.
- In response to a court or administrative order, subpoena, discovery request, or other lawful process.
- For law enforcement purposes, to military authorities and as otherwise required by law.
- To help with disaster relief efforts.

- For compliance programs and health oversight activities.
- To fulfill our obligations under any workers' compensation law or contract.
- To avert a serious and imminent threat to your health or safety or the health or safety of others.
- For research purposes in limited circumstances and provided that they have taken appropriate measures to protect your privacy.
- For procurement, banking, or transplantation of organs, eyes, or tissue.
- To a coroner, medical examiner, or funeral director.

Will we use your information for purposes not described in this notice?

We will not use or disclose your information for any reason that is not described in this notice, without your written permission. You may cancel your permission at any time by notifying us in writina.

The following uses and disclosures will require your written permission:

- Most uses and disclosures of psychotherapy notes
- Marketing purposes
- Sale of personal and health information

What do we do with your information when you are no longer a member?

Your information may continue to be used for purposes described in this notice. This includes when you do not obtain coverage through us. After the required legal retention period, we destroy the information following strict procedures to maintain the confidentiality.

What are my rights concerning my information?

We are committed to responding to your rights request in a timely manner

- Access You have the right to review and obtain a copy of your information that may be used to make decisions about you. You also may receive a summary of this health information. As required under applicable law, we will make this personal information available to you or to your designated representative.
- Adverse Underwriting Decision If we decline your application for insurance, you have the right to be provided a reason for the denial.
- Alternate Communications To avoid a life-threatening situation, you have the right to receive your information in a different manner or at a different place. We will accommodate your request if it is reasonable.
- Amendment You have the right to request correction of any of this personal information through amendment or deletion. Within 60 business days of receipt of your written request, we will notify you of our amendment or deletion of the information in dispute, or of our refusal to make such correction after further investigation. If we refuse to amend or delete the information in dispute, you have the right to submit to us a written statement of the reasons for your disagreement with our assessment of the information in dispute and what you consider to be the correct information. We shall make such a statement accessible to any and all parties reviewing the information in dispute.*
- * This right applies only to our Massachusetts residents in accordance with state regulations.

- Disclosure You have the right to receive a listing of instances in which we or our business associates have disclosed your information. This does not apply to treatment, payment, health plan operations, and certain other activities. We maintain this information and make it available to you for six years. If you request this list more than once in a 12-month period, we may charge you a reasonable, cost-based fee.
- Notice You have the right to request and receive a written copy of this notice any time.
- Restriction You have the right to ask to limit how your information is used or disclosed. We are not required to agree to the limit, but if we do, we will abide by our agreement. You also have the right to agree to or terminate a previously submitted limitation.

If I believe that my privacy has been violated, what should I do?

If you believe that your privacy has been violated, you may file a complaint with us by calling us at **1-866-861-2762** any time.

You may also submit a written complaint to the U.S. Department of Health and Human Services, Office for Civil Rights (OCR). We will give you the appropriate OCR regional address on request. You can also email your complaint to OCRComplaint@hhs.gov. If you elect to file a complaint, your benefits will not be affected, and we will not punish or retaliate against you in any way. We support your right to protect the privacy of your personal and health information.

Our Responsibilities

- We are required by law to maintain the privacy and security of your protected health information.
- We will let you know promptly if a breach occurs that may have compromised the privacy or security of your information.
- We must follow the duties and privacy practices described in this notice and give you a copy of it.
- We will not use or share your information other than as described here unless you tell us we can in writing. If you tell us we can, you may change your mind at any time. Let us know in writing if you change your mind.

We can change the terms of this notice, and the changes will apply to all information we have about you.

The new notice will be available upon request, in our office, and on our web site.

How do I exercise my rights or obtain a copy of this notice?

All of your privacy rights can be exercised by obtaining the applicable forms. You may obtain any of the forms by:

- Contacting us at **1-866-861-2762**
- Accessing our website at **Humana.com** and going to the Privacy Practices link
- Send completed request form to: Humana Inc. Privacy Office 003/10911 101 E. Main Street Louisville, KY 40202

Call If You Need Us

If you have questions or need help reading or understanding this document, call us at 866-432-0001 (TTY: 711). We are available Monday through Friday, from 8 a.m. to 8 p.m., Eastern time. We can help you at no cost to you. We can explain the document in English or in your first language. We can also help you if you need help seeing or hearing. Please refer to your Member Handbook regarding your rights.

Important!

At Humana, it is important you are treated fairly.

Humana Inc. and its subsidiaries do not discriminate or exclude people because of their race, color, national origin, age, disability, sex, sexual orientation, gender, gender identity, ancestry, ethnicity, marital status, religion, or language. Discrimination is against the law. Humana and its subsidiaries comply with applicable Federal Civil Rights laws. If you believe that you have been discriminated against by Humana or its subsidiaries, there are ways to get help.

- You may file a complaint, also known as a grievance: Discrimination Grievances, P.O. Box 14618, Lexington, KY 40512-4618. If you need help filing a grievance, call **866-432-0001** or if you use a **TTY**, call **711**.
- You can also file a civil rights complaint with the South Carolina Department of Health and Human Services, Civil Rights Division 1801 Main Street, P.O. Box 8206, Columbia, South Carolina 29202, 888-808-4238, TTY: 888-842-3620, civilrights@scdhhs.gov. Complaint form is available at https://msp.scdhhs.gov/crd/sites/default/files/ Health%20 Information%20Privacy%20Complaint%20Form.pdf.

U.S. Department of Health and Human Services, Office for Civil Rights electronically through their Complaint Portal, available at https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf, or at U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, DC 20201, 800-368-1019, 800-537-7697 (TDD). Complaint forms are available at https://www.hhs.gov/ocr/office/file/index.html.

Auxiliary aids and services, free of charge, are available to you.

866-432-0001 (TTY: 711)

Humana provides free auxiliary aids and services, such as qualified sign language interpreters, video remote interpretation, and written information in other formats to people with disabilities when such auxiliary aids and services are necessary to ensure an equal opportunity to participate.

Humana Healthy Horizons in South Carolina is a Medicaid Product of Humana Benefit Plan of South Carolina, Inc.

Language assistance services, free of charge, are available to you.

866-432-0001 (TTY: 711)

English: Call the number above to receive free languageassistance services.

Español (Spanish): Llame al número que se indica arriba para

recibir servicios gratuitos de asistencia lingüística.

繁體中文(Chinese): 您可以撥打上面的電話號碼以獲得免費的語言協助服務。

Tiếng Việt (Vietnamese): Gọi số điện thoại ở trên để nhận cácdịch vụ hỗ trợ ngôn ngữ miễn phí.

한국어(Korean): 무료 언어 지원 서비스를 받으려면 위번호로 전화하십시오.

Français (French): Appelez le numéro ci-dessus pour recevoirdes services gratuits d'assistance linguistique.

Tagalog (Tagalog - Filipino): Tawagan ang numero sa itaas para makatanggap ng mga libreng serbisyo sa tulong sa wika.

Русский (Russian): Позвоните по вышеуказанному номеру, чтобы получить бесплатную языковую поддержку.

Deutsch (German): Wählen Sie die oben angegebene Nummer, um kostenlose sprachliche Hilfsdienstleistungen zu erhalten.

ગુજરાતી (Gujarati): મફત ભાષા સહાય સેવાઓ મેળવવા માટે ઉપર આપેલા નંબર પર કૉલ કરો.

العربية (Arabic): اتصل برقم الهاتف أعلاه للحصول على خدمات المساعدة اللغوية المجانية.

Português (Portuguese): Ligue para o número acima para receber serviços gratuitos de assistência no idioma.

日本語 (Japanese): 無料の言語支援サービスを受けるには、上記の番号までお電話ください。

Українська (Ukrainian): Зателефонуйте за вказаним вищеномером для отримання безкоштовної мовної підтримки.

हिंदी (Hindi): भाषा सहायता सेवाएं मुफ्त में प्राप्त करने के लिए ऊपर के नंबर पर कॉल करें।

ខ្មែរ (Cambodian): ហៅមកលេខទូរស័ព្ទខាងលើ ដើម្បីទទួលបានសេវាកម្មបកប្រែភាសាដោយមិន អស់ប្រាក់។

Multi-Language Interpreter Services

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 866-432-0001 (TTY: 711).

Español (Spanish) ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 866-432-0001 (TTY: 711).

繁體中文 (Chinese) 注意: 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電 866-432-0001 (TTY: 711)

Deutsch (German) ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 866-432-0001 (TTY: 711).

Tiếng Việt (Vietnamese) CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho ban. Goi số 866-432-0001 (TTY: 711).

(Arabic) ةىبرعلا

.ناجملاب كل رفاوتت ةىوغللا قدعاسملا تامدخ نإف ،ةغللا ركذا ثدحتت تنك اذإ :ةظوحلم -**0001-432-866** مكبلاو مصلا فتاه -**TTY: 711**).مقرب لصتا

Srpsko-hrvatski (Serbo-Croatian) OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 866-432-0001 (TTY- Telefon za osobe sa oštećenim govorom ili sluhom: 711).

日本語 (Japanese) 注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。 866-432-0001 (TTY: 711)まで、お電話にてご連絡ください。

Français (French) ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 866-432-0001 (ATS: TTY: 711).

한국어 (Korean) 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 866-432-0001 (TTY: 711)번으로 전화해 주십시오.

Deitsch (Pennsylvania Dutch) Wann du [Deitsch (Pennsylvania German / Dutch)] schwetzscht, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 866-432-0001 (TTY: 711).

नेपाली (Nepali) ध्यान दनुहोस: ध्यान दनिहोस: तपार्इंले नेपाली बोल्नुहुन्छ भने तपार्इंको निमृति भाषा सहायता सेवाहर निःशुल्क रूपमा उपलब्ध छ । फोन गर्नुहोस् 866-432-0001 (टटिवाइ: TTY: 711) ।

Oroomiffa (Oromo) XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 866-432-0001 (TTY: 711).

Русский (Russian) ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 866-432-0001 (телетайп: ТТҮ: 711).

Tagalog (Tagalog – Filipino) PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 866-432-0001 (TTY: 711).

ICITONDERWA (Bantu): Nimba uvuga Ikirundi, uzohabwa serivisi zo gufasha mu ndimi, ku buntu. Woterefona 866-432-0001 (TTY: 711).