



July 31, 2020

Fellow physicians and healthcare professionals:

As we continue to monitor the status of COVID-19 cases in Florida, Humana is extending the suspension of authorization requirements for **Skilled Nursing Facility (SNF), Home Health and Long-term Acute Care (LTACs)** for Medicare, Medicaid MMA and commercial market members in Florida through Aug. 15, 2020.

Facilities are encouraged to provide notification of admission within 24 hours to allow us to track our members' progress and provide assistance with discharge planning. You will receive an approval when you submit the notification. This suspension applies to participating, in-network providers only.

Important details:

- The authorization suspension for the state of Florida will continue **through Aug. 15, 2020.**
- This suspension applies to participating/in-network providers only and is statewide.
- We will continue doing concurrent review for length of stay and appropriate level of care, including discharge planning for SNF, Home Health and LTAC. Please submit your concurrent reviews as you do today.
- Facilities are encouraged to provide notification of admission within 24 hours to allow us to track our members' progress. You will receive an approval when you submit the notification.
- **All other non-COVID-related services requiring prior authorization per the [pre-authorization list](#) will require prior authorization and are NOT included in the authorization suspension process.**
- **Medicaid will continue to follow state mandates as published by the Agency for Health Care Administration (AHCA) should those requirements extend beyond the flexibilities listed in this notice.**

Please note: We will continue to suspend all medical authorizations and referrals for COVID-related diagnoses for both in-network/participating and out-of-network/non-participating providers.

We are grateful for our partnership with our providers, and local and state governments, particularly during this difficult time. Humana leaders will continue to consider the unique challenges your state faces, monitor service volumes and the progression of COVID-19, and update you on policies and processes that affect your organizations as this public health crisis evolves. If you have any questions about these new procedures, please reach out to your Humana representative.

Sincerely,

A handwritten signature in black ink, appearing to read "Will Shrank".

William Shrank, M.D., MSHS
Chief Medical and Corporate Affairs Officer

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