Humana | Healthy Horizons™ in Florida

Network Notification

To: Humana Healthy Horizons in Florida healthcare providers

From: Humana Healthy Horizons in Florida

Subject: Health Network One (HN1) Termination – Region 9

Dear healthcare provider:

Effective June 1, 2021, Humana will terminate the coverage of services (occupational, physical and speech therapies) and utilization management provided by Health Network One (HN1) in Region 9 (Indian River, Martin, Okeechobee, Palm Beach and St. Lucie counties). Current HN1 services remain in place in the following regions:

Region 6	Hardee, Highlands, Hillsborough, Manatee and Polk counties
Region 10	Broward county
Region 11	Miami-Dade and Monroe counties

Effective June 1, 2021, please use the Physician Finder tool at <u>Humana.com/FindaDoctor</u> to find a participating network therapist in region 9.

If you practice in Region 9 and are part of the HN1 network, please submit future prior authorization (PA) requests using a process you use for other PA requests. You will find available options for submitting PA requests at <u>Humana.com/fleducation</u>.

There may be Humana members in your practice who are currently undergoing active treatment. These members may qualify to continue receiving continuity of care services post termination for up to 90 days, until the treatment is completed or the member chooses another provider.

Sincerely,

Humana Healthy Horizons in Florida