

CenterWell Pharmacy may reduce hospital admissions

Up to 88 fewer admits per thousand for some chronic conditions*



How CenterWell Pharmacy helps

Studies have shown that increased mail-delivery usage from pharmacies, such as CenterWell Pharmacy™, is closely correlated with decreases in hospital admissions and 30-day readmissions.*¹

Fewer admits

Patients who utilize CenterWell Pharmacy have up to **88 fewer admits per thousand** versus non-CenterWell Pharmacy users for three disease states: diabetes, hypertension and hyperlipidemia.¹

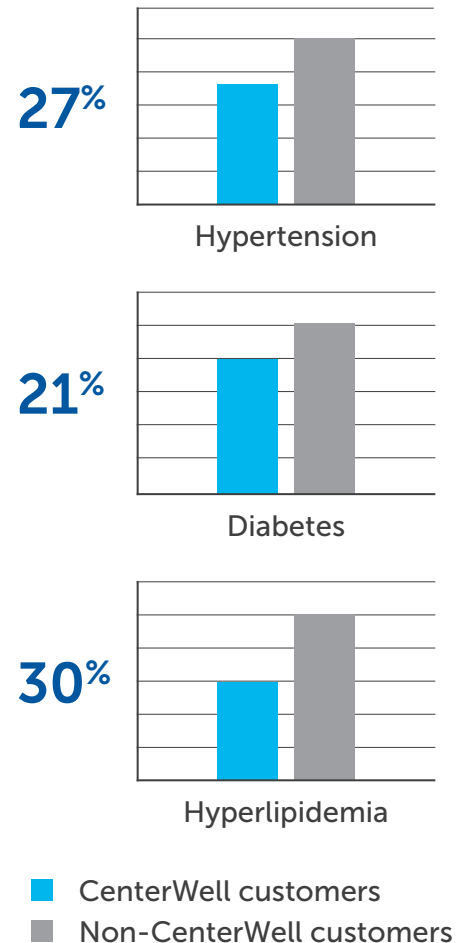
Cost-saving opportunities

- On average, CenterWell Pharmacy users **could save \$655 in medical costs** versus non-CenterWell Pharmacy users.*
- Most patients pay **zero out-of-pocket costs**.
- Patients with eligible Medicare Advantage prescription drug plans will have no copay for most Tier 1 and Tier 2 generic medications.
- Patients may be eligible for subsidized copays for Extra Help (Low-Income Subsidy) beneficiaries.[†]
- 90-day pricing and low-cost alternatives may be available.

Automatic refills

Patients can enroll, on a per-eligible-medication basis, into the auto-refill program. Eligible medications include prescriptions filled and shipped one time prior to enrollment in the auto-refill program.

Hospital admits per thousand:
CenterWell Pharmacy customers
versus non-CenterWell
Pharmacy customers*¹



Medication synchronization

The CenterWell Pharmacy medication sync service makes managing refills easy by aligning multiple prescription refill dates so patients receive them all at the same time in one convenient shipment.

Medication reminders

Our mobile app helps keep patients on track by allowing them to set reminders for the date and time medications should be taken.

Refill reminders

CenterWell Pharmacy notifies patients by email, phone or text message when their prescriptions need to be refilled and when their refills are about to run out.

Tracking technology

CenterWell Pharmacy keeps patients up to date on when their order will arrive so they can promptly retrieve it from the mail.

Accuracy

Two pharmacists double-check orders and review each new prescription for possible drug-to-drug or drug-to-disease interactions.

Getting started is easy

Your patients can:



Call CenterWell Pharmacy at **800-379-0092 (TTY: 711)**.

Visit CenterWell Pharmacy online at **CenterWellPharmacy.com** and activate their account or sign in to fill new prescriptions, switch pharmacies or order refills.

Download the CenterWell Pharmacy mobile app. Visit the Apple App Store® or Google Play®.

Providers can send in prescriptions via:



- E-prescribe: **NCPDP ID# 0353108**
- Phone: **800-379-0092** | Fax: **800-379-7617**

Questions?



Customer Care specialists are available. Your patients can call **800-379-0092**, Monday – Friday, 8 a.m. – 11 p.m., and Saturday, 8 a.m. – 6:30 p.m., Eastern time.



Visit **Humana.com/prescribetocenterwell** or **scan now** to learn more about prescribing with CenterWell Pharmacy.

* "Estimating the Value of Humana Pharmacy Usage with Causal Diagrams and Bayesian Additive Regression Trees: A Study of Medical Costs and Medication Adherence Rates at the Member Level," Pharmacy Analytics and Consulting, 2021.

† Competitor pharmacies may have similar policies.

Reference:

1. "P360 Regression Model," Deloitte Analytics and Consulting, 2021.

Patients should contact their plan for more information. Limitations, copayments and restrictions may apply. Benefits and member cost share may change on Jan. 1 of each year. CenterWell Pharmacy recognizes that patients have the sole discretion to choose their pharmacy and expects that prescribers will use their independent medical judgment when advising patients about their pharmacy choices. Other pharmacies are available in the network.

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