

Vaccines for Children (VFC) Billing and Service Guideline

Humana is committed to providing vaccines to children and ensuring we have the mechanisms in place for the most efficient billing and payment for you. The following information details Humana's guidance related to this integral service.

Question	Response															
How should I bill Humana, and how will I be reimbursed?	Physicians should bill the appropriate vaccine and administration code(s) when these services are rendered to children from birth to 18 years old. The VFC program provides vaccines at no charge to physicians.															
Who is covered under the VFC program	Children from birth through 18 years are eligible for immunization under the VFC program.															
Who can provide these vaccinations?	Any physician who treats children from birth to age 18 and who participates in the VFC program can provide these vaccinations. Effective Aug. 24, 2020, this also includes pharmacy providers enrolled in the VFC program. For more information, please see AHCA's Policy Transmittal: 2020-60 .															
Where is Humana making this and other trainings available?	Humana continues to maintain its provider training website (Provider training documents) with the most up-to-date guidance for providers, including our billing and service guidelines for vaccines.															
Will Humana require authorization for services?	No. Vaccine services should be provided without any authorization or referral requirements.															
Where should paper claims be sent?	Paper claims should be sent to: Humana Claims Office P.O. Box 14601 Lexington, KY 40512-4601															
How can I start submitting electronic claims?	To submit electronic claims, Humana Managed Medical Assistance (MMA) providers should: <ul style="list-style-type: none">Go to Humana.com/ClaimResourcesChoose "Claims and encounter submission"Select one of the links for Availity or ZirMedUse payer ID 61101 for electronic claim submissions To access training materials or submit through Availity: Availity Help															
Can I receive payments via electronic funds transfer (EFT)?	Yes. To set up or change EFT or electronic remittance advice (ERA) with multiple payers, you may use EnrollHub™, a CAQH EFT/ERA solution. To learn more, visit Humana.com/epaymentinfo .															
What will Humana's reimbursement be?	Humana will not reimburse for the vaccine if it is provided through the VFC program. Through the VFC program, vaccines are provided at no cost to the provider. Humana will reimburse for the administration of the vaccine. Vaccines available through the VFC program are listed on the final page.															
Where can I find Humana's claims clearinghouse contact information?	<table><tr><td>• Availity</td><td>Availity.com</td><td>800-282-4548</td></tr><tr><td>• Change Healthcare</td><td>ChangeHealthcare.com</td><td>866-371-9066</td></tr><tr><td>• Waystar</td><td>Waystar.com</td><td>844-592-9782 (hospitals) 844-392-9782 (physicians)</td></tr><tr><td>• TriZetto</td><td>TriZettoProvider.com</td><td>800-969-3666</td></tr><tr><td>• The SSI Group</td><td>TheSSIGroup.com</td><td>800-820-4774</td></tr></table> Some clearinghouses and vendors charge a service fee. Contact the clearinghouse for more information.	• Availity	Availity.com	800-282-4548	• Change Healthcare	ChangeHealthcare.com	866-371-9066	• Waystar	Waystar.com	844-592-9782 (hospitals) 844-392-9782 (physicians)	• TriZetto	TriZettoProvider.com	800-969-3666	• The SSI Group	TheSSIGroup.com	800-820-4774
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Humana Healthy Horizons in Florida is a Medicaid product of Humana Medical Plan Inc.

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Question	Response
Whom can I contact at Humana for specific questions related to these services?	Provider Services/Customer Service: 800-477-6931 Email: FLMedicaidResolution@Humana.com

Vaccines available through the VFC Program:

- Combination vaccines (Pediarix®, Comvax®, Quadracel®, Pentacel®, Kinrix®, and ProQuad®)
- Diphtheria-tetanus-acellular pertussis (DTaP)
- Haemophilus influenzae type b (HIB)
- Hepatitis A
- Hepatitis B
- Human papillomavirus (HPV)
- Influenza
- Meningococcal B
- Meningococcal conjugate (MCV4)
- Measles-mumps-rubella (MMR)
- Measles-mumps-rubella-varicella (MMRV)
- Pneumococcal conjugate (PCV13)
- Polio (IPV)
- Rotavirus
- Tetanus-diphtheria (Td)
- Tetanus-diphtheria-acellular pertussis (Tdap)
- Varicella