



CarePlus' Provider Reconciliation Program (PRP)

The CarePlus Provider Reconciliation Program (PRP) identifies submission gaps between the healthcare provider and CarePlus that may inhibit accurate member condition reporting and timely submissions to the Centers for Medicare & Medicaid Services (CMS).

Purpose

The PRP is a program offered by CarePlus that performs reconciliation of claims and diagnosis codes submitted to CarePlus.

Objective

The main objective of the PRP is to provide a reconciliation of data that allows the provider to ensure that all diagnosis code data can be submitted on a claim to CarePlus.

Process

1. Provider submits file for validation
2. Results are reported to the provider
3. Action plan developed, as needed

Participant requirements

- Work with CarePlus to provide a shadow file that passes validation process
- Participate in education opportunities for claims and diagnosis code correction
- Take all necessary actions to correct erroneous claims data
- Work to correct outage

Next steps

1. Schedule time with your local market partner
2. Shadow file development and testing
3. Submit your first shadow file for reconciliation
4. Review results and create an action plan, as needed, to reduce outage



The value of PRP

- Diagnosis codes may be more accurately reported for submission to CMS
- Identification of diagnosis code outage
- Offered at no charge to the provider

